Modified

Scenario # 601: *CLEC reports SL2 UNE analog loop trouble to BST on behalf of CLEC business customer who cannot receive or originate calls.*
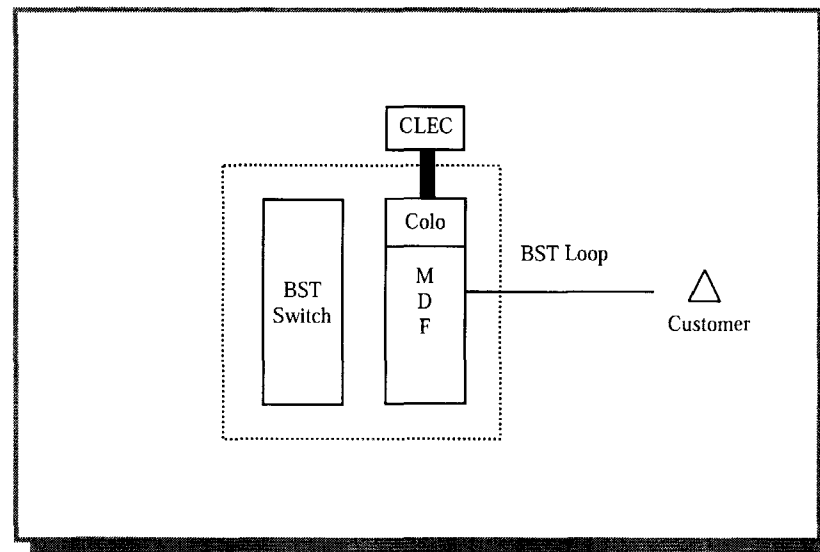
Scenario Description:

CLEC business customer with BST design UNE analog loop reports to CLEC that they cannot receive or originate calls on their line.

CLEC isolates trouble to analog loop and submits a trouble report to BST using the loop circuit id.

After the trouble is reported, the customer calls back to inquire about trouble status.

Network Configuration:

Requirements Addressed:

Test Conditions			
Normal Volume	X	Error	
Peak Volume	X	Cancel	

Scenario Characteristics:

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
	X	X				X

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Modified

Scenario # 602: CLEC reports SL2 UNE analog loop trouble to BST on behalf of CLEC residential customer who cannot originate or receive calls.
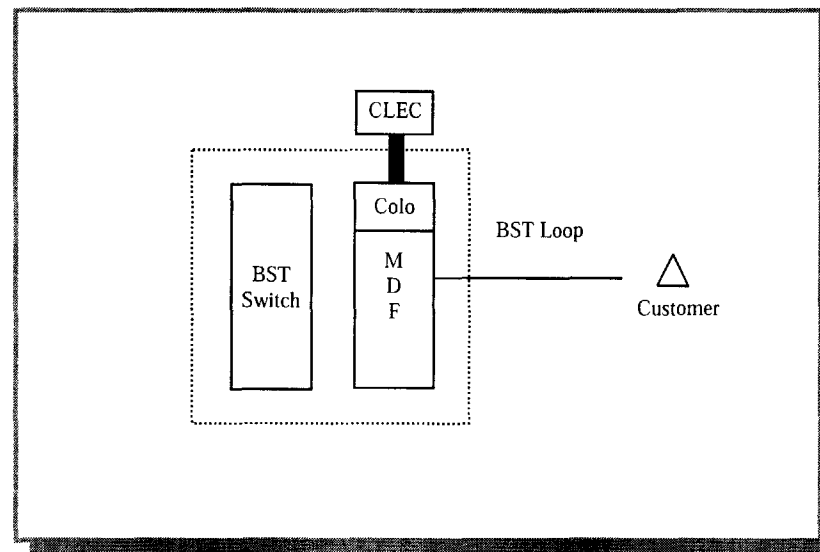
Scenario Description:

A CLEC residential customer reports to CLEC that they cannot receive or originate calls on their line. CLEC provisioned the service through BST supplied design UNE analog loop.

CLEC isolates trouble to analog loop and submits a trouble report to BST using loop circuit id.

Customer calls regarding later regarding trouble status.

Network Configuration:

Requirements Addressed:

Test Conditions			
Normal Volume	X	Error	
Peak Volume	X	Cancel	

Scenario Characteristics:

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
	X	X				X

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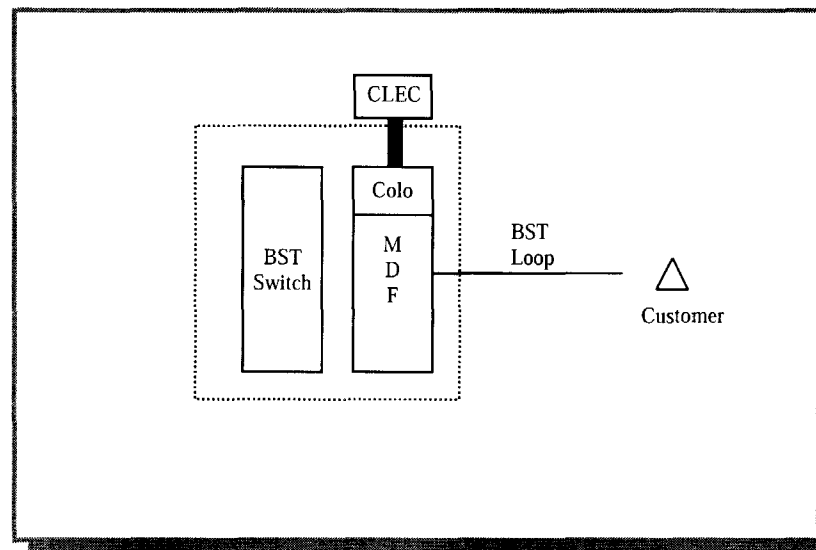Version 3.0

Modified

Scenario # 603: *CLEC reports SL2 UNE analog loop trouble to BST on behalf of CLEC business customer who cannot originate calls.*

Scenario Description:

A CLEC business customer with two BST supplied design UNE analog loop reports to CLEC that they cannot originate calls.

The CLEC isolates the trouble to BST analog loop and submits a trouble report using the loop circuit id.

Network Configuration:

Requirements Addressed:

Test Conditions			
Normal Volume	X	Error	
Peak Volume	X	Cancel	

Scenario Characteristics:

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
	X	X				X

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Modified

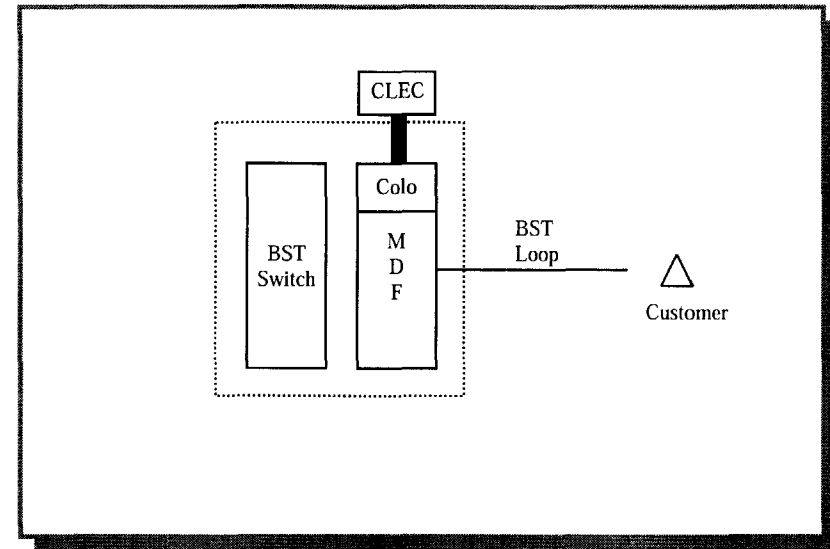*Scenario # 604*: *CLEC reports SL2 UNE analog loop trouble to BST in regard to CLEC residential customer complaint that they cannot originate calls.*

Scenario Description:

A CLEC residential customer with BST supplied design UNE analog loop/port combo reports that they cannot originate calls.
CLEC isolates the problem to BST analog loop and submits trouble report

Network Configuration:

```
                    CLEC
                     │
              ┌──────┴──────┐
              │      Colo    │
         ┌────────┐ ┌──────┐      BST
         │  BST   │ │  M   │      Loop
         │ Switch │ │  D   │────────────  △
         │        │ │  F   │              Customer
         └────────┘ └──────┘
```

Requirements Addressed:

Test Conditions			
Normal Volume	X	Error	
Peak Volume	X	Cancel	

Scenario Characteristics:

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
	X	X				X

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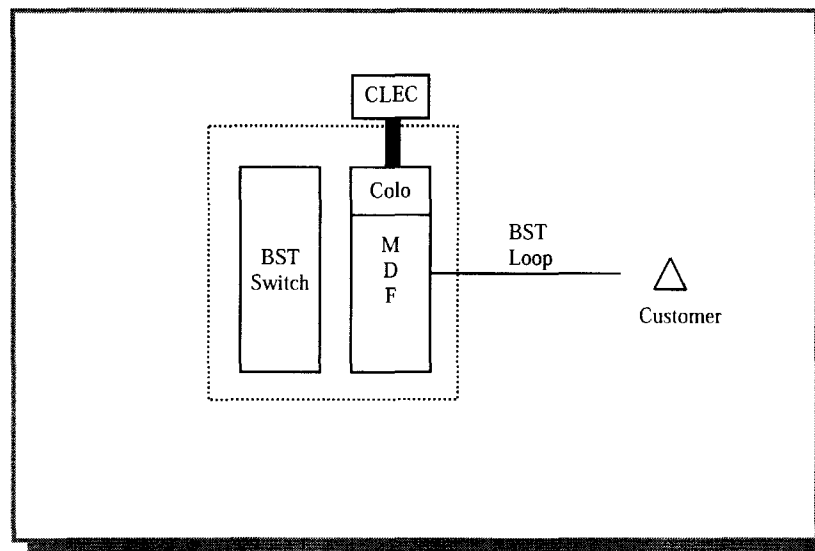Georgia OSS Evaluation
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Modified

Scenario # 605: *CLEC reports SL2 UNE analog loop trouble to BST in response CLEC business customer complaint that they cannot originate or receive calls.*

Scenario Description:

A CLEC business customer with BST supplied design UNE analog loop reports that they cannot originate or receive calls.

CLEC isolates problem to BST analog loop and submits trouble report using the loop circuit id.

Network Configuration:

```
                    CLEC

        BST        Colo
                          BST
                    M     Loop
        BST         D            △
        Switch      F
                                 Customer
```

Requirements Addressed:

Test Conditions			
Normal Volume	X	Error	
Peak Volume	X	Cancel	

Scenario Characteristics:

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
	X	X				X

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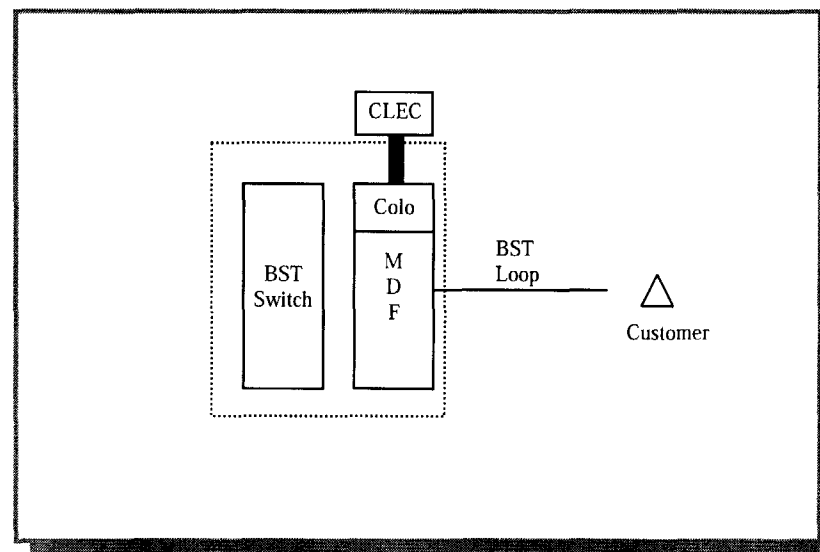Version 3.0

Modified

Scenario # 606: *CLEC reports trouble on an SL2 UNE analog loop to BST on behalf of CLEC residential customer who cannot receive calls.*

Scenario Description:

A CLEC residential customer with BST supplied design UNE analog loop/port combo reports that they cannot receive calls.

CLEC isolates to BST analog loop and creates a trouble ticket.

Network Configuration:

Requirements Addressed:

Test Conditions			
Normal Volume	X	Error	
Peak Volume	X	Cancel	

Scenario Characteristics:

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
	X	X				X

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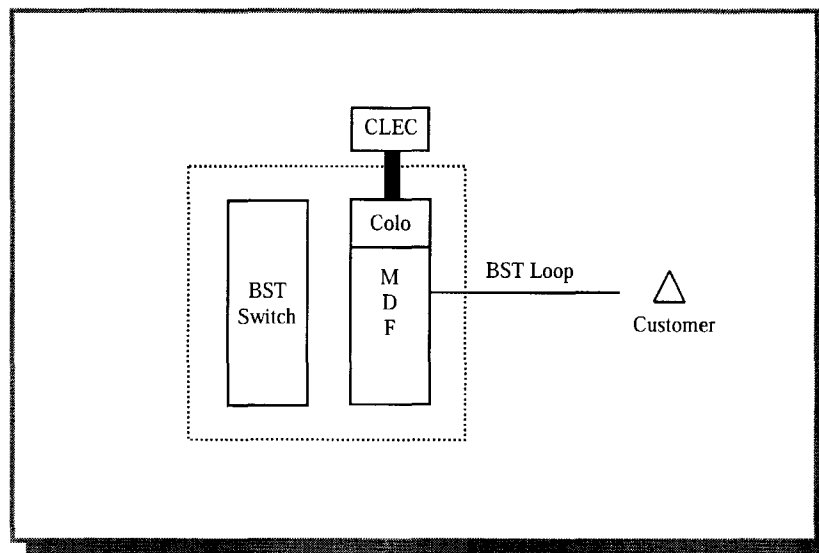Master Test Plan
Version 3.0

Modified

Scenario # 607: *CLEC submits trouble report on SL2 UNE analog loop to BST on behalf of a CLEC business customer who complains about noise on the line.*

Scenario Description: *Network Configuration:*

A CLEC business customer with a BST provided design UNE analog loop complains about noisy line.

CLEC isolates to BST analog loop and creates a trouble report.

Requirements Addressed: *Scenario Characteristics:*

Test Conditions			
Normal Volume	X	Error	
Peak Volume	X	Cancel	

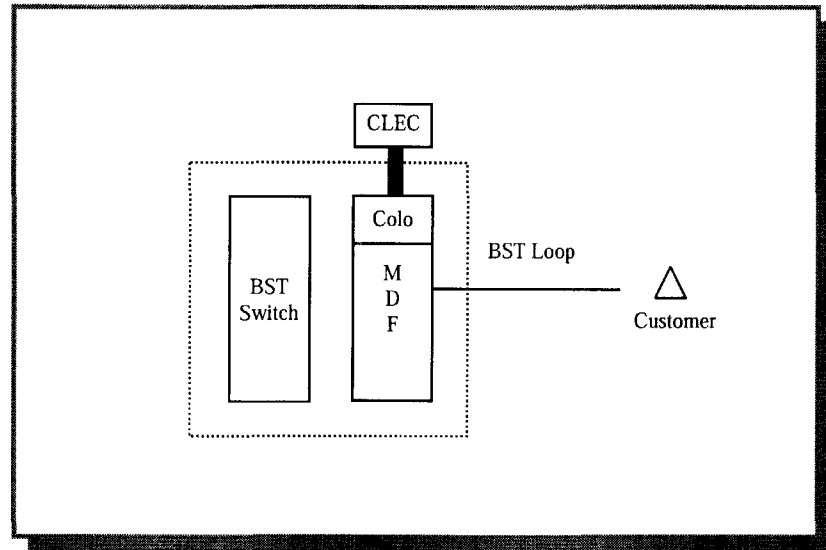| Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
	X	X				X

Modified

Scenario # 608: *CLEC submits trouble report on SL2 UNE analog loop to BST in response to CLEC residential customer's complaints of cross talk.*

Scenario Description:

A CLEC residential customer with BST provided design UNE analog loop complains about cross talk.

CLEC isolates to BST analog loop and creates a trouble report.

Network Configuration:

Requirements Addressed:

Test Conditions			
Normal Volume	X	Error	
Peak Volume	X	Cancel	

Scenario Characteristics:

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
	X	X				X

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Scenario # 609: CLEC reports line failure on UNE SL2 digital loop to BST.
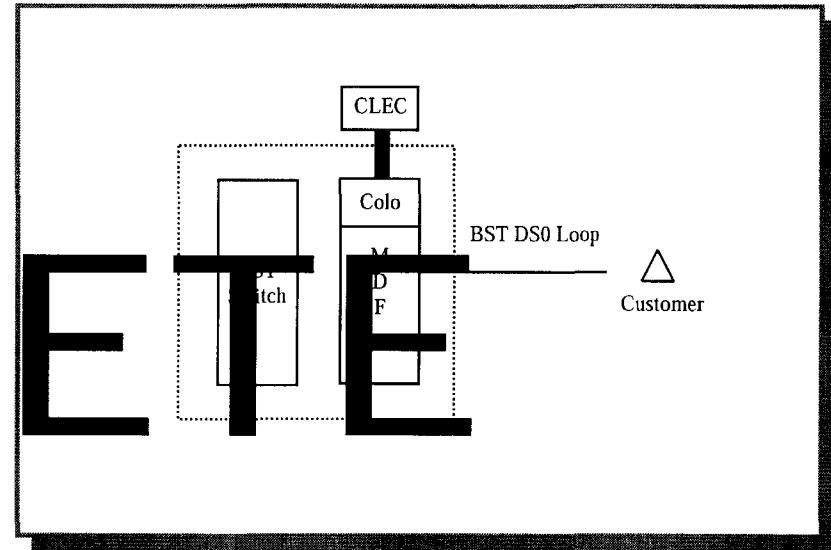
Scenario Description:

Small CLEC business customer served by CLEC switch BST UNE design digital loop cannot originate or receive calls.

CLEC issues test and isolates to the BST loop. CLEC submits trouble report.

Network Configuration:

Requirements Addressed:

Test Conditions			
Normal Volume	X	Error	X
Peak Volume	X	Cancel	X

Scenario Characteristics:

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
	X	X				X

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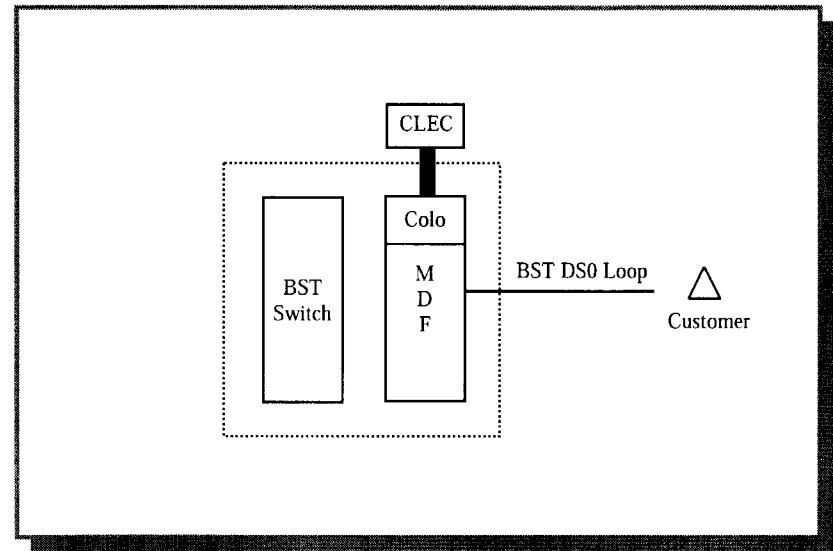Master Test Plan
Version 3.0

Modified

Scenario # 610: *CLEC reports line failure to BST on SL1 UNE DS0 loop.*

Scenario Description:

CLEC residential customer with BST provided UNE non-design digital loop reports line failure.

CLEC issues test and isolates to the BST loop. CLEC creates trouble report.

.

Network Configuration:

```
                              CLEC
                    ┌───────────┐
                    ┆  ┌──────┐ ┆
                    ┆  │ Colo │ ┆
          ┌──────┐  ┆  ├──────┤ ┆   BST DS0 Loop
          │ BST  │  ┆  │  M   │ ┆─────────────────  △
          │Switch│  ┆  │  D   │ ┆              Customer
          │      │  ┆  │  F   │ ┆
          └──────┘  ┆  └──────┘ ┆
                    └───────────┘
```

Requirements Addressed:

Test Conditions			
Normal Volume	X	Error	
Peak Volume	X	Cancel	

Scenario Characteristics:

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
	X	X				X

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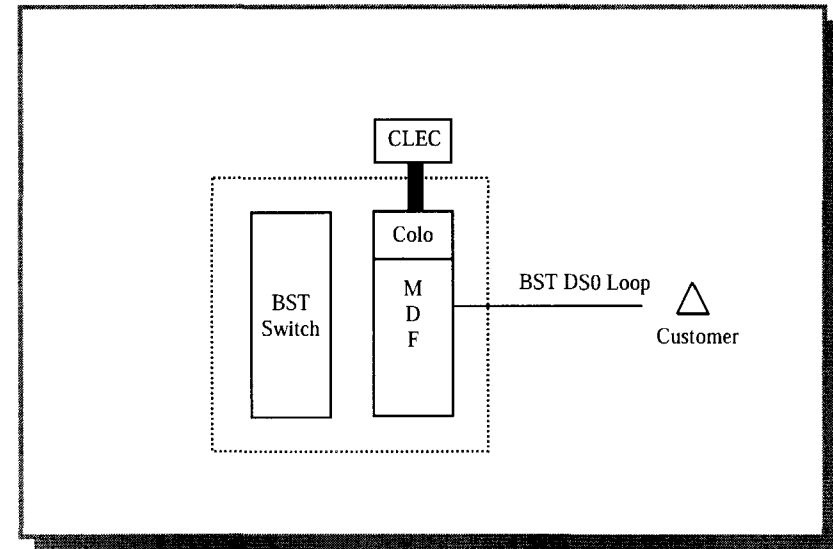Georgia OSS Evaluation
Master Test Plan
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Modified

Scenario # 611: *CLEC reports trouble on SL1 UNE digital loop to BST in regard to CLEC business customer complaint that they cannot originate calls.*

Scenario Description:

Small CLEC business customer, served by CLEC switch and a non-design UNE digital loops, cannot originate calls.

CLEC issues test and determines that problem is confined to the BST loop. CLEC creates trouble report.

Network Configuration:

Requirements Addressed:

Test Conditions			
Normal Volume	X	Error	
Peak Volume	X	Cancel	

Scenario Characteristics:

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
X		X				X

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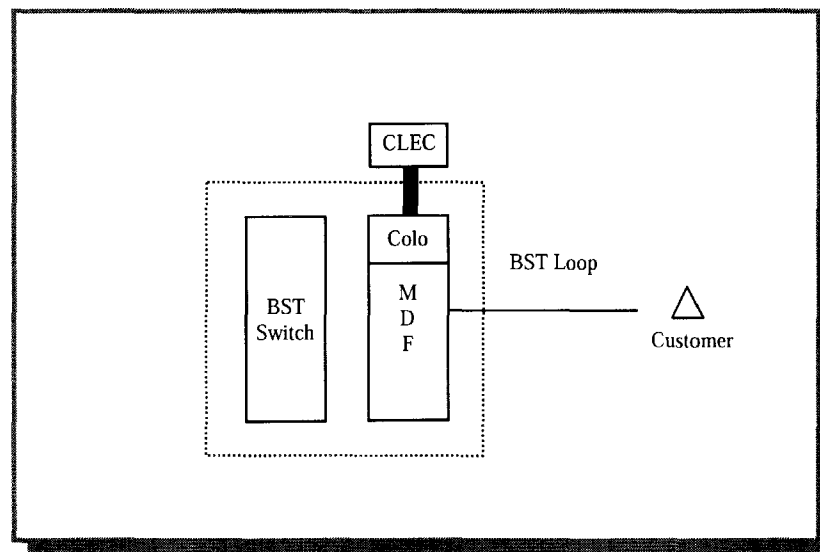Version 3.0

Modified

Scenario # 612: *CLEC reports trouble on SL1 UNE digital loop to BST on behalf of residential customer who cannot originate calls.*

Scenario Description:

CLEC residential customer, served by CLEC switch and BST non-design UNE digital loop, cannot originate calls.

CLEC issues test and isolates to the BST loop. CLEC submits a trouble report.

Network Configuration:

Requirements Addressed:

Test Conditions			
Normal Volume	X	Error	X
Peak Volume	X	Cancel	X

Scenario Characteristics:

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
X		X				X

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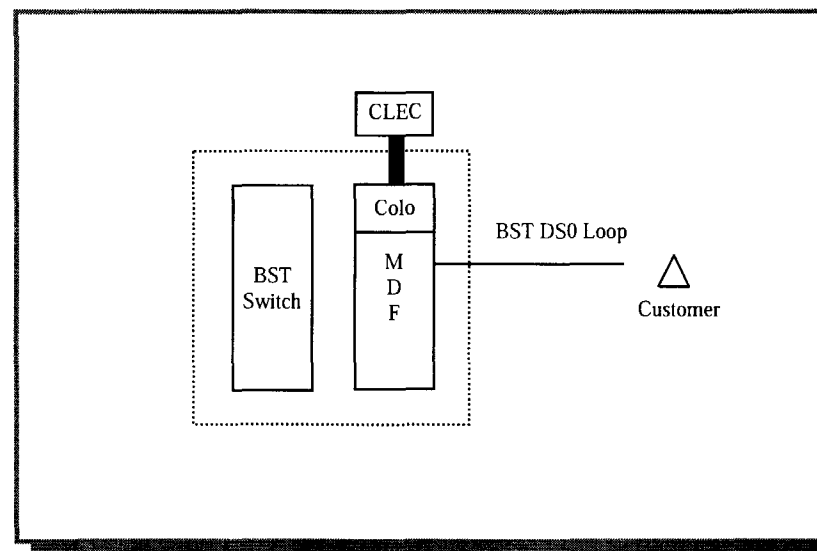Master Test Plan
Version 3.0

Modified

Scenario # 613: *CLEC reports trouble on SL2 UNE digital loop to BST on behalf of small CLEC business customer who cannot receive calls.*

Scenario Description:

Small CLEC business customer, served by CLEC switch and a BST designed UNE digital loop, cannot originate or receive calls.

CLEC issues test and determines that problem is confined to the BST loop. CLEC submits trouble report.

Network Configuration:

Requirements Addressed:

Test Conditions			
Normal Volume	X	Error	
Peak Volume	X	Cancel	

Scenario Characteristics:

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
X		X				X

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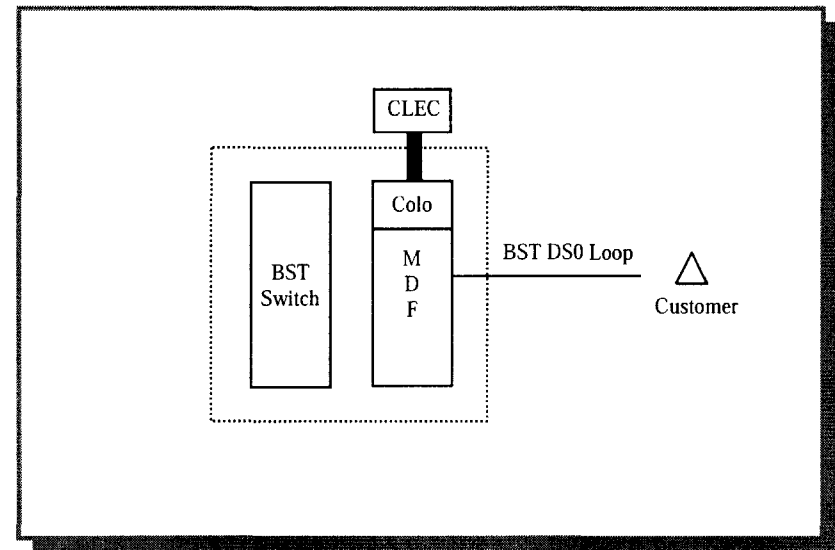Master Test Plan
Version 3.0

Modified

Scenario # 614: _CLEC reports trouble on SL2 UNE digital loop to BST on behalf of residential customer who cannot receive calls._

Scenario Description:

CLEC residential customer, served by CLEC switch and BST provided design UNE digital loop, cannot receive calls.

CLEC issues test and isolates to the BST loop. CLEC submits trouble report.

Network Configuration:

CLEC

Colo

BST Switch

M D F

BST DS0 Loop

Customer

Requirements Addressed:

Test Conditions			
Normal Volume	X	Error	
Peak Volume	X	Cancel	

Scenario Characteristics:

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
X		X				X

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Modified

Scenario # 615: *CLEC reports high bit error-rate on SL2 UNE DS0 loop to BST in response to CLEC business customer complaint.*
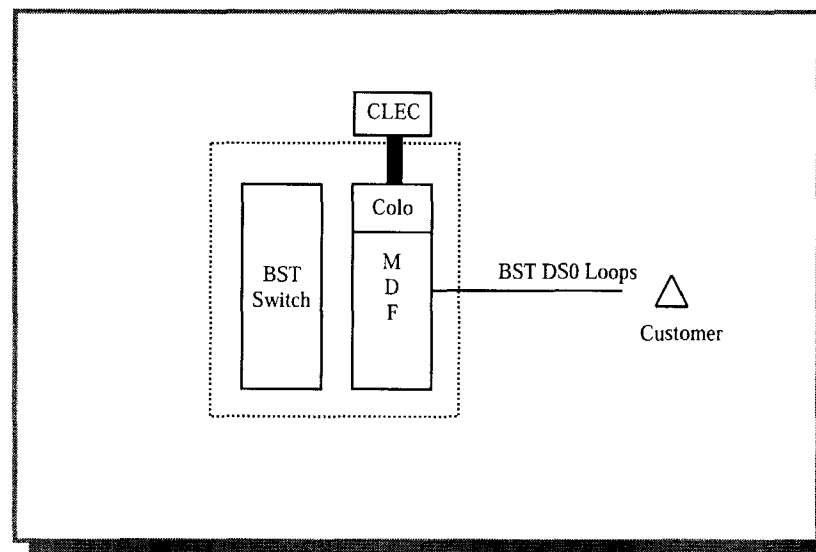
Scenario Description:

CLEC business customer with BST provided design UNE DS0 loop reports high bit error-rates on line.

CLEC issues test and determines that problem is confined to the BST loop. CLEC submits trouble report

CLEC cancels the trouble report before dispatch.

Network Configuration:

CLEC

Colo

BST Switch

M D F

BST DS0 Loops

Customer

Requirements Addressed:

Test Conditions			
Normal Volume	X	Error	
Peak Volume	X	Cancel	

Scenario Characteristics:

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
	X	X				X

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Scenario #616: CLEC submits trouble report to BST in response to CLEC residential customer complaint of poor throughput on ISDN line.
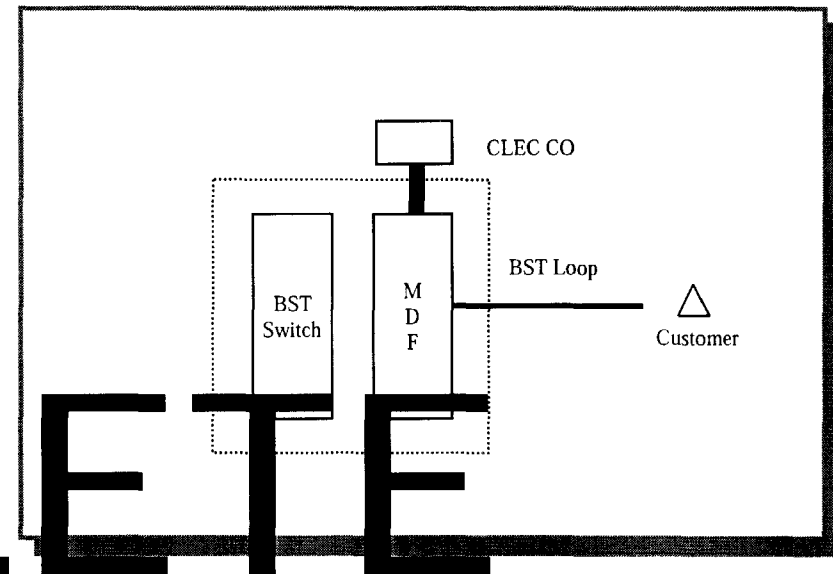
Scenario Description:

CLEC residential customer with BST provided unbundled digital loop reports poor throughput on ISDN line.

CLEC pinpoints trouble to BST digital loop and creates trouble report.

Note: In all states except GA TAFI will tell the user to enter an ISDN trouble in WFA - not TAFI.

Network Configuration:

CLEC CO

BST Switch

M D F

BST Loop

Customer

DELETE

Requirements Addressed:

Test Conditions			
Normal Volume	X	Error	X
Peak Volume	X	Cancel	

Scenario Characteristics:

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
	X	X			X	X

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Scenario # 617: CLEC submits trouble report on two unbundled analog loop - port combinations to BellSouth in response to CLEC business customer report of NDT on two of five lines.
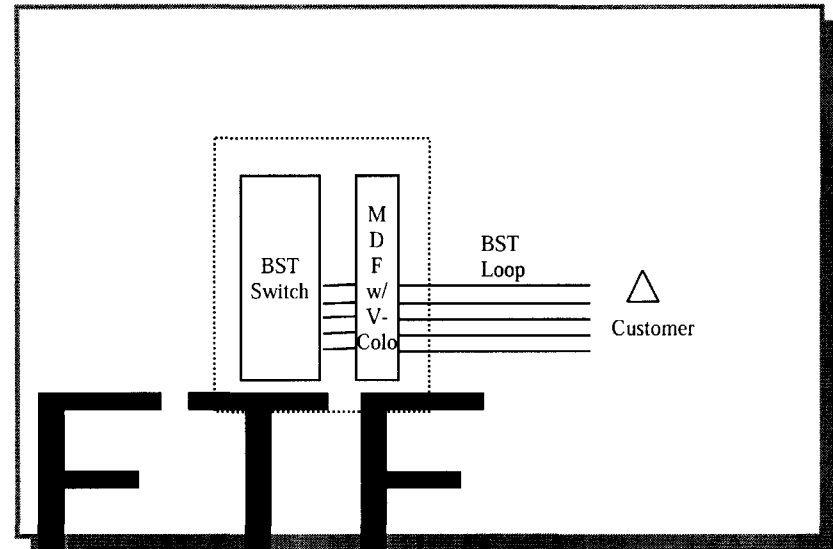
Scenario Description:

CLEC business customer with BST provided unbundled analog loop - port combination reports NDT on two of five lines.

CLEC determines that problem is confined to BST unbundled network elements and submits trouble report to BST.

Customer calls CLEC to reschedule repair appointment time.

Network Configuration:

DELETE

Requirements Addressed:

Test Conditions			
Normal Volume	X	Error	
Peak Volume	X	Cancel	

Scenario Characteristics:

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
X		X			X	X

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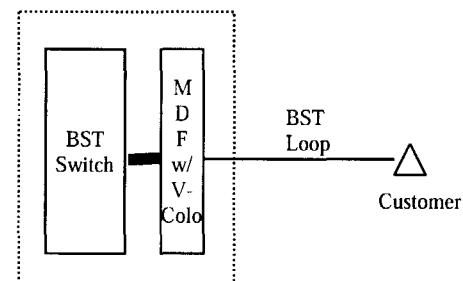Master Test Plan
Version 3.0

Modified

Scenario # 618: CLEC reports trouble on UNE analog loop/port combination to BellSouth of behalf of CLEC residential customer who cannot receive or originate calls.

Scenario Description: *Network Configuration:*

CLEC residential customer with BST supplied UNE analog loop/port combination reports that they cannot receive or originate calls.

CLEC isolates to BST UNE loop and submits trouble report.

Requirements Addressed: *Scenario Characteristics:*

Test Conditions			
Normal Volume	X	Error	X
Peak Volume	X	Cancel	X

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
X		X			X	X

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Scenario # 619: *CLEC reports trouble on UNE analog loop/port combinations to BST on behalf of CLEC business customer who cannot originate calls after migration from BST.*
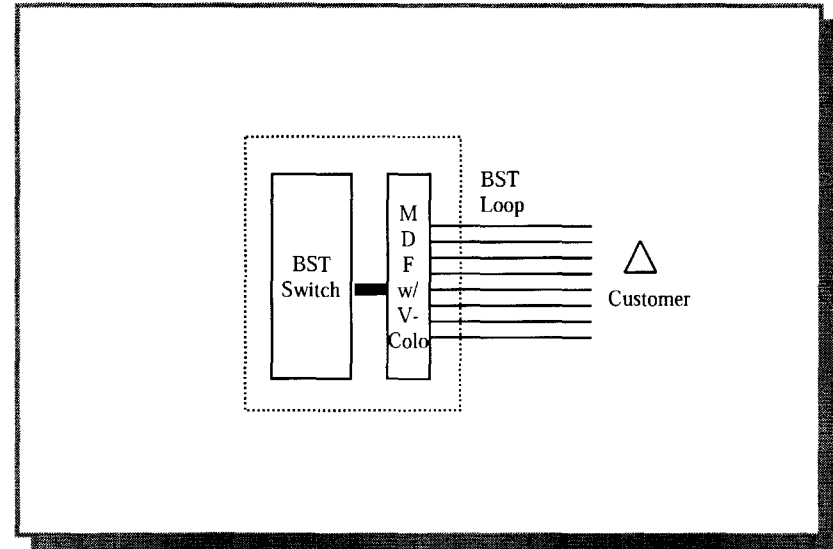
Scenario Description:

A BST business customer migrates "as-specified" to 8 BST provided non-design UNE analog loop/port combinations. After installation, the customer cannot originate calls on any of the 8 lines.

CLEC isolates to BST UNE loops and submits trouble report.

Customer requests status from CLEC.

Network Configuration:

Requirements Addressed:

Test Conditions			
Normal Volume	X	Error	X
Peak Volume	X	Cancel	X

Scenario Characteristics:

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
X		X			X	X

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Scenario # 620: CLEC reports trouble on a UNE analog loop/port combination to BST in response to CLEC residential customer complaint of inability to originate calls after migration from BST.
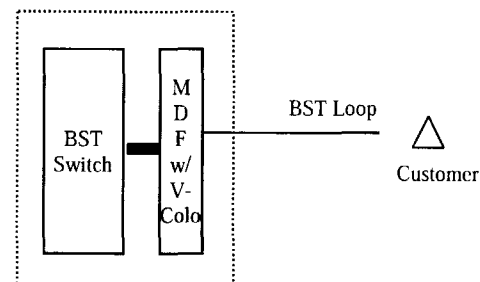
Scenario Description:

Recently after migration from BST, CLEC residential customer with BST provided UNE analog loop/port combination cannot originate calls.

CLEC isolates to BST UNE loop and submits trouble report.

Customer requests status from CLEC.

Network Configuration:

Requirements Addressed:

Test Conditions			
Normal Volume	X	Error	
Peak Volume	X	Cancel	

Scenario Characteristics:

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
X		X			X	X

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Modified

Scenario # 621: *CLEC submits trouble on 6 UNE analog loop/port combinations to BellSouth on behalf of CLEC business customer who cannot receive calls after migration from BST.*
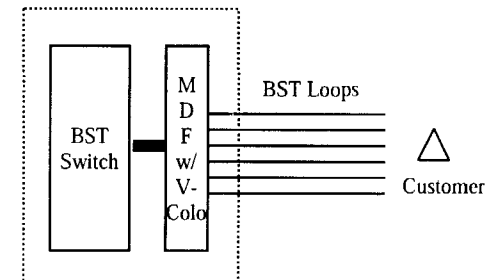
Scenario Description:

A BST business customer migrates "as-specified" to 6 BST provided UNE loop/port combinations. After installation, the customer cannot receive calls.

CLEC determines that problem is confined to BST UNE ports and submits trouble report.

Customer requests status from CLEC.

Network Configuration:

Requirements Addressed:

Test Conditions			
Normal Volume	X	Error	
Peak Volume	X	Cancel	

Scenario Characteristics:

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
X		X			X	X

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Scenario # 622: CLEC reports trouble on UNE analog loop/port combination to BST in response to CLEC residential customer complaint that they cannot receive calls.
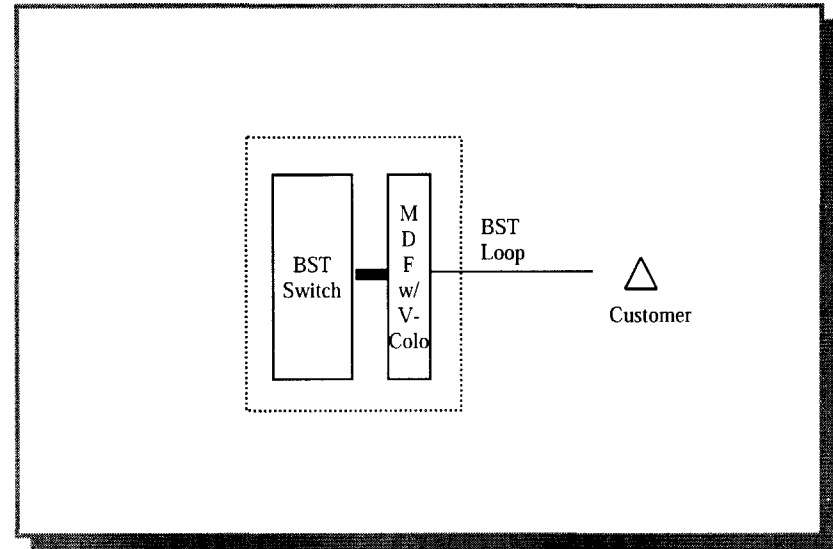
Scenario Description:

A CLEC residential customer with BST provided UNE analog loop/port combination cannot receive calls.

CLEC isolates to BST UNE port and submits trouble report.

Customer requests status from CLEC.

Network Configuration:

Requirements Addressed:

Test Conditions			
Normal Volume	X	Error	X
Peak Volume	X	Cancel	X

Scenario Characteristics:

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
X		X			X	X

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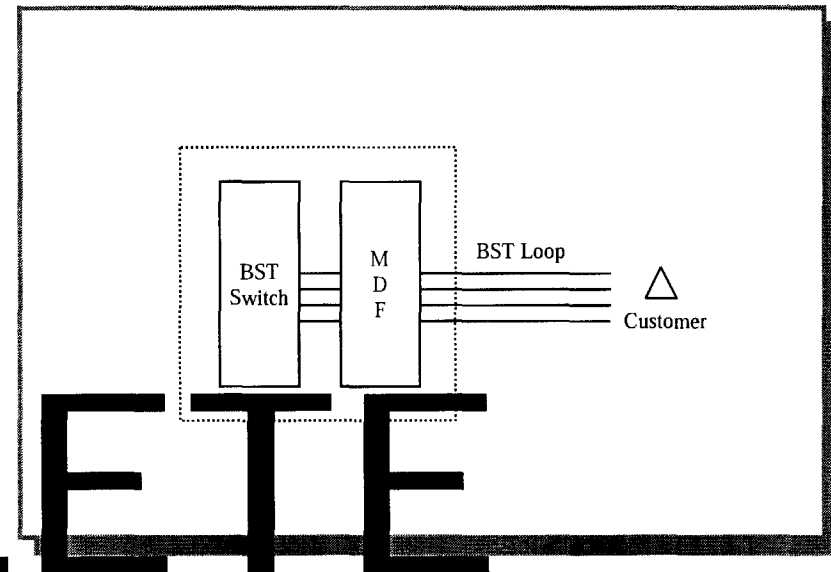Master Test Plan
Version 3.0

Scenario # 623: *CLEC submits trouble on four BST provided analog loop - port UNE combinations to BellSouth in response to CLEC business customer complaint of noisy lines.*

Scenario Description:

A CLEC business customer with four BST provided unbundled analog loop - port combinations complains about noise on one line.

CLEC determines that problem is confined to BST unbundled network elements and submits trouble report.

Network Configuration:

DELETE

Requirements Addressed:

Test Conditions			
Normal Volume	X	Error	
Peak Volume	X	Cancel	

Scenario Characteristics:

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
X		X			X	X

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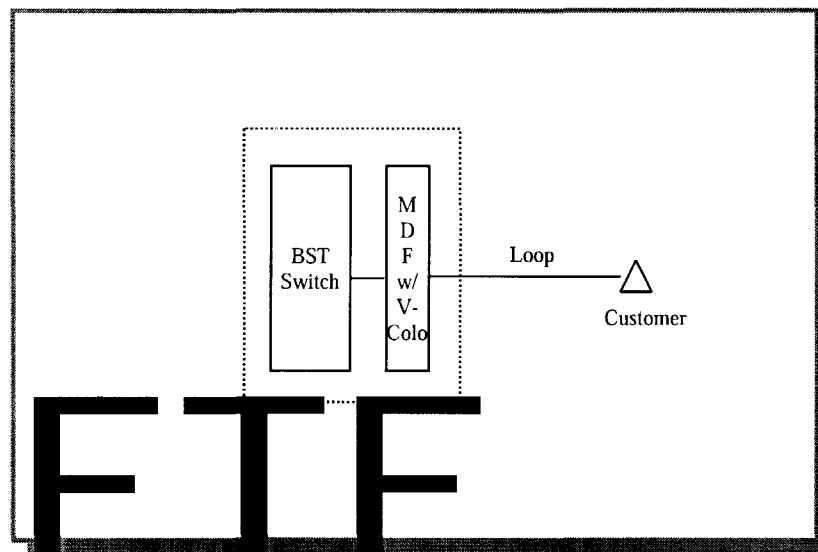Georgia OSS Evaluation
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Scenario # 624: *CLEC reports trouble on unbundled analog loop - port combination to BellSouth in response to CLEC residential customer complaint a of noisy lines.*

Scenario Description:

Three days after installation, a new CLEC residential customer with BST provided analog loop - port combo complains about noise on their line.

CLEC determines that problem is confined to BST unbundled network elements and submits trouble report.

Network Configuration:

BST Switch — MDF w/ V-Colo — Loop — Customer

DELETE

Requirements Addressed:

Test Conditions			
Normal Volume	X	Error	
Peak Volume	X	Cancel	

Scenario Characteristics:

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
	X	X			X	X

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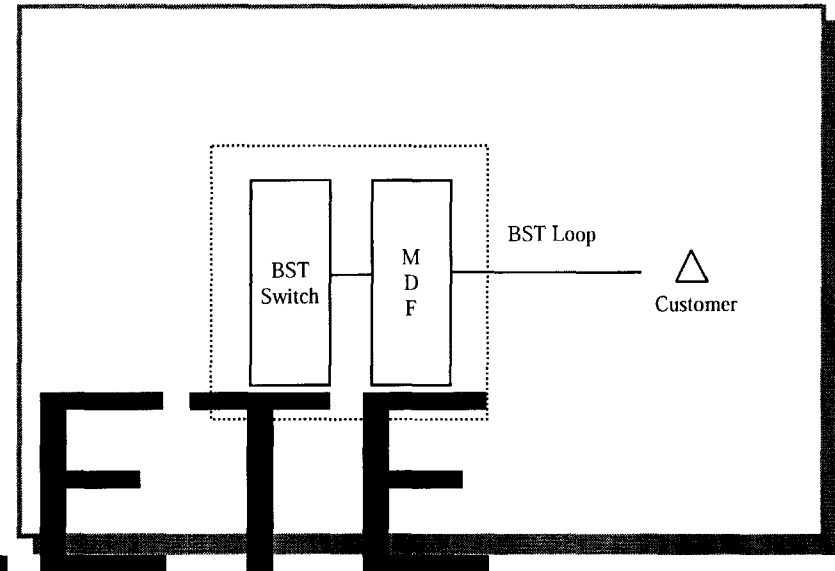Master Test Plan
Version 3.0

Scenario # 625: CLEC submits trouble report about unbundled analog loop - port combination to BellSouth in response to CLEC business customer's complaint of noisy line.

Scenario Description:

CLEC business customer complains about noisy POTS line. Line is serviced by BST provided analog loop - port combination.

CLEC submits trouble report to BST.

Network Configuration:

BST Switch — MDF — BST Loop — Customer

DELETE

Requirements Addressed:

Test Conditions			
Normal Volume	X	Error	
Peak Volume	X	Cancel	

Scenario Characteristics:

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
X		X				X

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Scenario # 626: CLEC reports trouble on UNE analog loop/port combination to BST on behalf of CLEC business customer whose Three-Way Calling feature is not functioning properly.
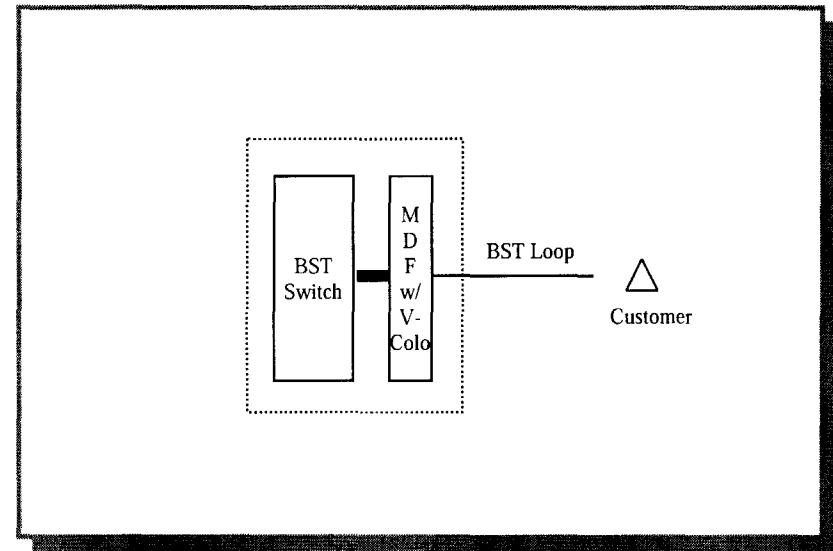
Scenario Description:

A CLEC Business customer with BST supplied UNE analog loop/port combinations reports that Three-Way Calling features are not functioning properly.

CLEC isolates trouble to BST UNE port and submits trouble report.

Customer calls back a week later with same trouble report and CLEC, in turn, submits another trouble report into the TAFI system.

Network Configuration:

| BST Switch | M D F w/ V- Colo | BST Loop | Customer |

Requirements Addressed:

Test Conditions			
Normal Volume	X	Error	
Peak Volume	X	Cancel	

Scenario Characteristics:

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
X		X			X	

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Scenario #627: *CLEC reports feature trouble on UNE ISDN port to BST in response to CLEC residential customer complaint.*
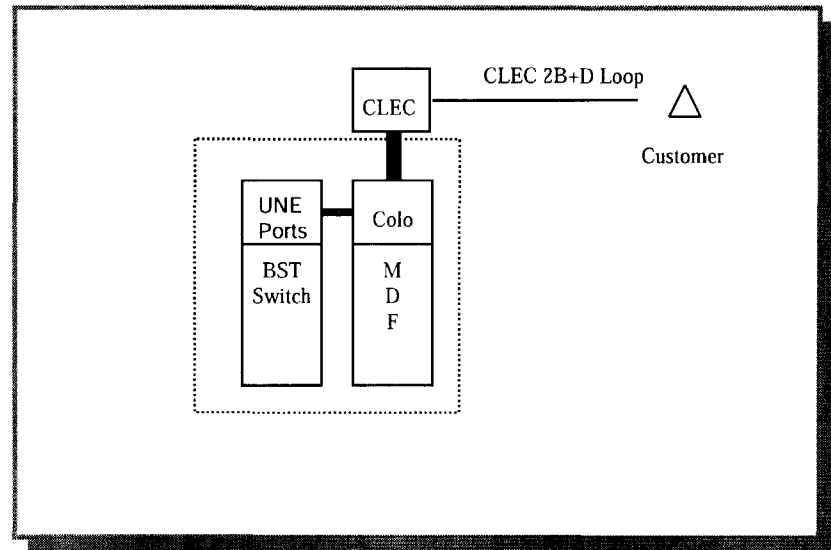
Scenario Description:

Three days after installation, CLEC residential customer with BST provided UNE ISDNBRI port calls in a trouble regarding Call Blocking feature on ISDN line.

CLEC issues test and isolates to the BST port and submits a trouble report.

Note: In all states except GA TAFI will tell the user to enter an ISDN trouble in WFA - not TAFI

Network Configuration:

Requirements Addressed:

Test Conditions			
Normal Volume	X	Error	
Peak Volume	X	Cancel	

Scenario Characteristics:

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
X			X		X	X

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Scenario # 628: CLEC queries BST maintenance & repair systems in order to verify calling plan for CLEC business customer served by BST provided UNE analog loop/port combination.
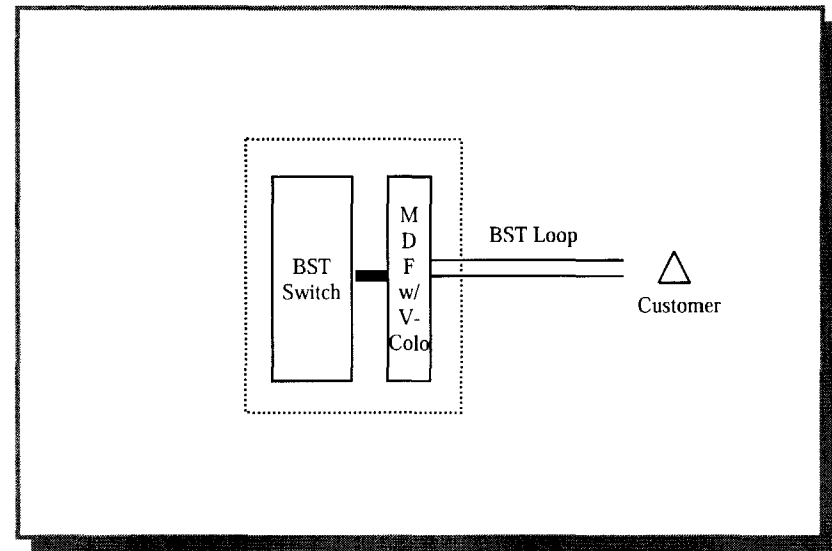
Scenario Description:

CLEC business customer with two BST UNE analog loop/port combinations claims that they have been charged for the wrong calling plan.

CLEC queries BST system to verify customer account's services and features.

Note: TAFI does not resolve "billing problems." It compares CSR with what is programmed in the switch.

Network Configuration:

Requirements Addressed:

Test Conditions			
Normal Volume	X	Error	X
Peak Volume	X	Cancel	X

Scenario Characteristics:

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
	X	X			X	

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Scenario # 629: CLEC queries BST maintenance & repair systems in order to verify features for CLEC residential customer served by 2 BST provided UNE analog loop/port combinations.
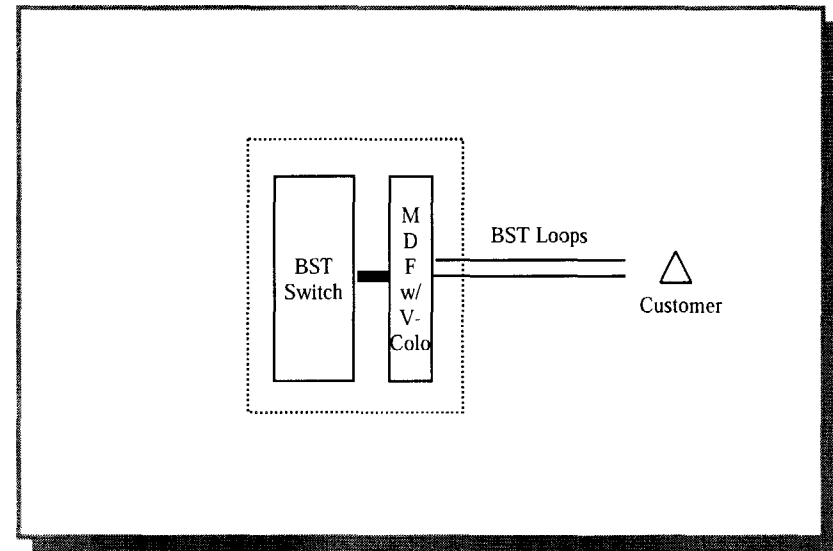
Scenario Description:

CLEC residential customer with 2 BST provided UNE analog loop/port combinations claims that they have been charged for a feature that they don't have on their line.

CLEC queries BST system to verify customer account's services and features.

Note: TAFI does not resolve "billing problems." It compares CSR with what is programmed in the switch.

Network Configuration:

Requirements Addressed:

Test Conditions			
Normal Volume	X	Error	
Peak Volume	X	Cancel	

Scenario Characteristics:

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
	X	X			X	

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**Scenario #630:** CLEC queries BST maintenance & repair systems to obtain Trouble History Report for small CLEC business customer served by BST provided unbundled analog loop - port combination.

Scenario Description:

Small CLEC business customer with BST provided UNE analog loop/port combination requests Trouble History Report for all lines.

CLEC will query BST system to obtain information.

Network Configuration:

NA

Requirements Addressed:

Test Conditions			
Normal Volume	X	Error	X
Peak Volume	X	Cancel	X

Scenario Characteristics:

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
					X	

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Scenario #631: *CLEC queries BST maintenance & repair systems to obtain Trouble History Report for CLEC residential customer served by BST provided UNE analog loop - port combination.*

Scenario Description: *Network Configuration:*

CLEC residential customer with BST
provided UNE analog loop/port combination
requests Trouble History Report for all
lines.

CLEC will query BST to obtain information.

NA

Requirements Addressed: *Scenario Characteristics:*

Test Conditions			
Normal Volume	X	Error	X
Peak Volume	X	Cancel	X

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
					X	

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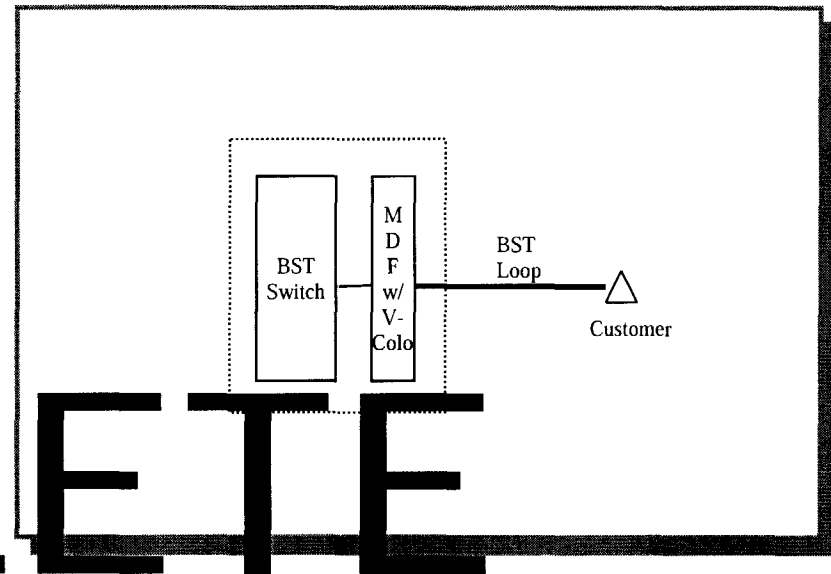Georgia OSS Evaluation
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Scenario # 632: CLEC reports trouble on unbundled digital loop - port combination to BST on behalf of CLEC business customer who cannot receive or originate calls.

Scenario Description:

A CLEC business customer with BST provided unbundled digital loop - port combination complains that they cannot receive or originate calls.

CLEC determines that the problem is confined to BST unbundled network elements and submits a trouble report.

Network Configuration:

DELETE

Requirements Addressed:

Test Conditions			
Normal Volume	X	Error	
Peak Volume	X	Cancel	

Scenario Characteristics:

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
	X	X				X

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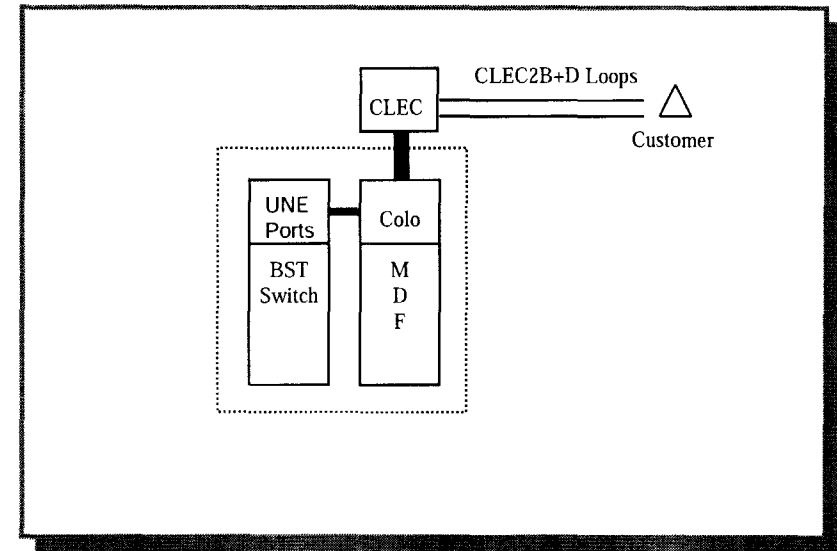*Scenario # 633:* *CLEC reports NDT on two UNE ISDN-BRI ports to BST.*

Scenario Description:

CLEC reports NDT on a CLEC business customer's lines. The lines are serviced via two BST provided UNE ISDN-BRI ports.

CLEC determines that the problem is isolated to BST UNE port and submits a trouble report.

Customer calls back two days later with the same complaint. CLEC, in turn, issues another trouble report to BST.

Network Configuration:

Requirements Addressed:

Test Conditions			
Normal Volume	X	Error	
Peak Volume	X	Cancel	

Scenario Characteristics:

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
X		X				X

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Scenario # 634: CLEC reports trouble on UNE ISDN-BRI port to BST on behalf of CLEC residential customer who cannot make or receive calls.
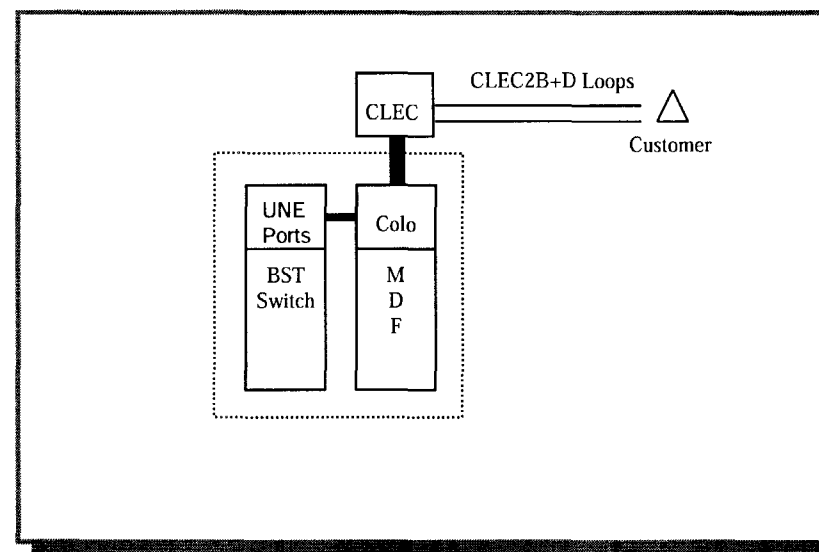
Scenario Description:

A CLEC residential customer with BST provided UNE ISDN-BRI port reports that they cannot receive or make calls on their line.

CLEC determines that problem is confined to BST UNE port and submits trouble.

Customer calls regarding trouble status.

Network Configuration:

Requirements Addressed:

Test Conditions			
Normal Volume	X	Error	
Peak Volume	X	Cancel	

Scenario Characteristics:

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
	X	X				X

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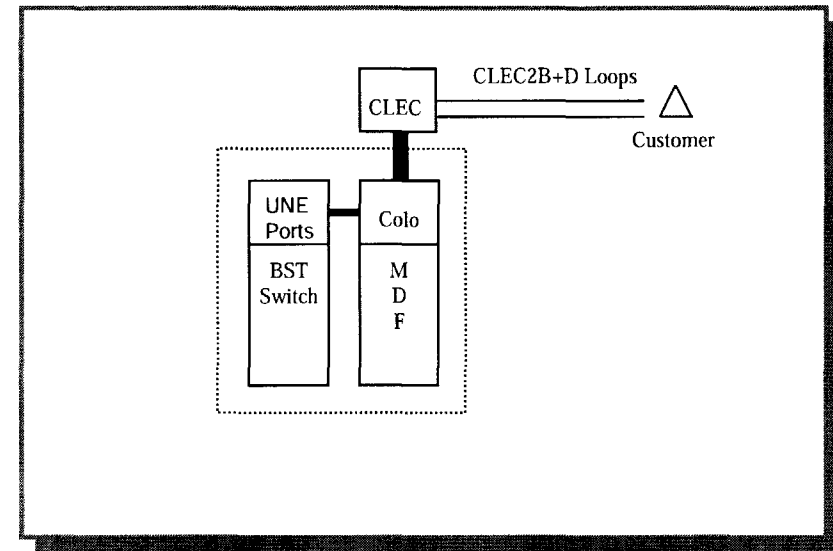Version 3.0

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Scenario # 635: *CLEC submits troubles NDT on UNE ISDN-BRI port to BST in response to CLEC residential customer's report. Trouble report merits Emergency Commitment.*

Scenario Description:

A CLEC residential customer who is an on-call doctor with BST provided UNE ISDN-BRI port reports NDT on their line.
Because the doctor is on-call ticket requires emergency commitment.

CLEC determines that problem is confined to BST UNE port and submits trouble ticket into ECTA.

Network Configuration:

Requirements Addressed:

Test Conditions			
Normal Volume	X	Error	
Peak Volume	X	Cancel	

Scenario Characteristics:

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
X		X				X

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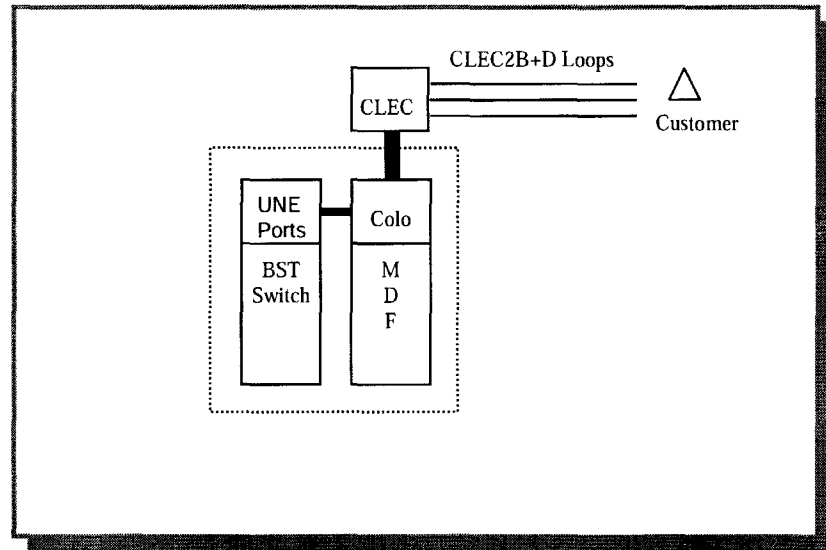Master Test Plan
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Scenario # 636: *CLEC reports trouble on three UNE ISDN-BRI ports to BST in response to CLEC business customer complaint that they cannot originate calls.*

Scenario Description:

A CLEC business customer with three BST provided UNE ISDN-BRI ports complains that they cannot originate calls, although they can receive calls.

CLEC determines that problem is confined to BST unbundled network elements and submits trouble into ECTA system.

Network Configuration:

Requirements Addressed:

Test Conditions			
Normal Volume	X	Error	
Peak Volume	X	Cancel	

Scenario Characteristics:

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
	X	X				X

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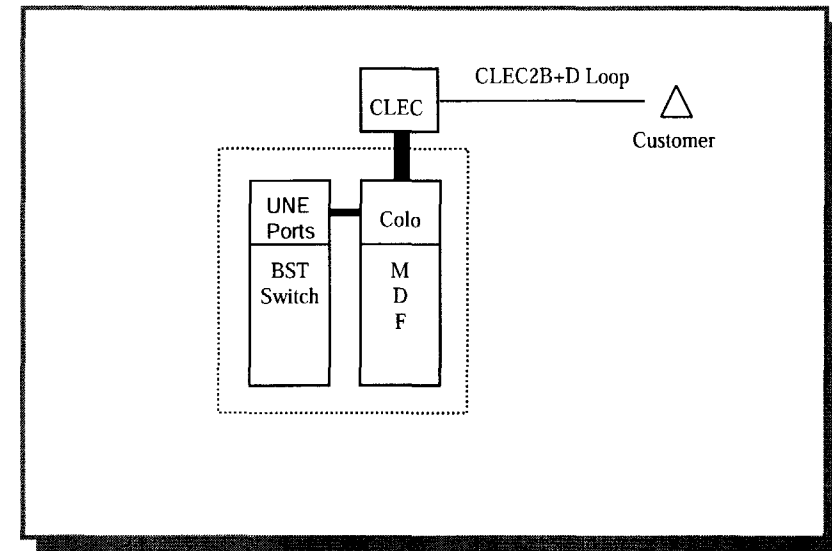Master Test Plan
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Scenario # 637: CLEC reports trouble on UNE ISDN-BRI port to BST on behalf of CLEC residential customer who cannot originate calls.

Scenario Description:

A CLEC residential customer with a BST provided UNE ISDN-BRI port complains that they cannot originate calls, although they can receive calls.

CLEC determines that problem is confined to BST UNE port and submits trouble via the ECTA interface.

Network Configuration:

Requirements Addressed:

Test Conditions			
Normal Volume	X	Error	
Peak Volume	X	Cancel	

Scenario Characteristics:

Trouble Type		Network Area			Interface Domain	
Installation	Non-Installation	Co/Loop	Switch	Transport	TAFI	ECTA
	X	X				X

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